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Pathways to Success: Moving Financial Aid into the 21st Century

More than 95% of our students are awarded a litany of different types of financial aid. In order to improve the performance of financial aid and adhere to best practices at the university, technology must be applied to almost every facet of the organization. Additional training is also desperately needed to improve the level of service that students have come to expect when attending an institution of higher education. This activity will focus upon 'serving students beyond their expectations' and thereby, improve student academic success, as well as, concomitantly increasing recruitment, retention and graduation rates.

For more information contact the Activity: Dr. Carlos Clark

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