



# PRAIRIE VIEW A&M UNIVERSITY

## CAMPUS MAINTENANCE (GROUNDS DEPARTMENT) CUSTOMER SATISFACTION SURVEY

### 1. Campus/Building Area

**To Our Valued Customer:**

It is the mission of the Grounds department to provide impeccable service by maintaining our Prairie View A&M campus. We strive to beautify the campus on a daily basis. Now we need your input to check on our progress. We strive to meet our goals and objectives within our department; with this in mind, we have implemented this satisfaction survey so that you have an opportunity to express your praises and or concerns.

### 2. Rating Scale: 1 = Extremely Dissatisfied ----- 5 Extremely Satisfied

- |   | 1                     | 2                     | 3                     | 4                     | 5                     |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Does the Grounds department perform its duties in a timely manner?  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Are the lawn and flower beds around buildings maintained as needed? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Do you believe we maintain the campus as needed?                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Did we present a positive image while working on campus?            | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| How satisfied are you with our overall service to campus?           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

### 3. Additional Comments or Concerns:

[Privacy & Security Policy](#)