**Is the information that you need easy to...**

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Percentage</th>
<th>Votes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Always</td>
<td>25.53%</td>
<td>156</td>
</tr>
<tr>
<td>Often</td>
<td>34.53%</td>
<td>211</td>
</tr>
<tr>
<td>Sometimes</td>
<td>31.00%</td>
<td>190</td>
</tr>
<tr>
<td>Never</td>
<td>3.88%</td>
<td>15</td>
</tr>
<tr>
<td>Not applicable</td>
<td>6.22%</td>
<td>38</td>
</tr>
</tbody>
</table>

Total votes: 611

**Where do you request assistance from when...**

<table>
<thead>
<tr>
<th>Department</th>
<th>Percentage</th>
<th>Votes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation</td>
<td>16.06%</td>
<td>130</td>
</tr>
<tr>
<td>Periodicals</td>
<td>8.80%</td>
<td>69</td>
</tr>
<tr>
<td>Reference Desk</td>
<td>37.63%</td>
<td>295</td>
</tr>
<tr>
<td>Information Desk</td>
<td>27.04%</td>
<td>212</td>
</tr>
<tr>
<td>Other/Does Not Apply</td>
<td>9.45%</td>
<td>78</td>
</tr>
</tbody>
</table>

Total votes: 784