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Financial Aid Counselor Reassignment

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PRAIRIE VIEW A&M UNIVERSITY

A Member of the Texas A&M University System

*OSFA Information Memorandum No. FY08-02
Distributed via Campus Email*

Memorandum

TO: University Students, Faculty, and Staff
FROM: Carlos Clark, Ph.D.
 Assistant Provost for Student Financial Aid
DATE: November 17, 2007
RE: **Financial Aid Counselor Reassignment**

In order to continue to improve customer service, the financial aid office has reassigned its counselors into Customer Service Teams. Hence, counselors are no longer assigned by alpha cluster (i.e. A-C) and should one be away, the other team member continues to provide support. The new assignments are as follows:

Assignment	Lead Counselor	Counselor
PVID Number Ending: 00-24	Ms. Glenda Williams	Ms. Tameka Robinson
PVID Number Ending: 25-49	Ms. Gloria Armstrong	Vacant
PVID Number Ending: 50-74	Mr. Clarence Wolfe	Mr. Austro Kizzee
PVID Number Ending: 75-99	Ms. Janetta Gilliam	Ms. Alisa Haywood

Students calling or visiting the financial aid office should make every effort to ensure that they provide their student ID number to the attendant. This practice will ensure that their questions are routed to the appropriate personnel.

www.pvamu.edu

Office of Student Financial Aid
 P.O. Box 519 Mail Stop 1005
 Prairie View, Texas 77446
 PH: 936-261-1033 FAX: 936-857-1031/1032

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