

JOHN B. COLEMAN LIBRARY  
REFERENCE AND INFORMATION SERVICES DEPARTMENT  
DESK STATISTICS FY07-08

	YTD	Sept. '07	Oct. '07	Nov. '07	Dec. '07	Jan. '08	Feb. '08	Mar. '08	Apr. '08	May '08	Jun. '08	Jul. '08	Aug. '08
<b>REFERENCE DESK</b>													
<b>Query Source</b>													
Walk-In	7990	1341	843	732	175	701	892	524	811	281	464	519	707
Telephone	1761	160	160	166	47	165	203	149	145	96	218	160	92
Email	200	34	30	19	1	25	17	21	9	12	16	11	5
<b>Total</b>	9951	1535	1033	917	223	891	1112	694	965	389	698	690	804
<b>INSTRUCTION</b>													
Total BI Sessions (R)	131	36	15	9	0	13	21	15	4	0	15	2	1
BI Attendees Expected	3613	969	459	220	0	409	676	424	116	0	272	28	40
Actual BI Attendees	2469	724	294	133	0	229	461	242	75	0	230	25	56
Number of R team taught	16	3	1	3	0	0	6	3	0	0	0	0	0
Number of R repeat	1	0	1	0	0	0	0	0	0	0	0	0	0
One-on-One Sessions (S)	3965	789	511	404	83	352	491	243	360	91	218	217	206
Make Time for Research Workshop (W)	27	3	4	4	0	2	4	3	4	3	0	0	0
Attendees	36	32	2	1	0	0	0	1	0	0	0	0	0
Tours (T)	24	0	0	1	1	2	3	0	0	0	2	2	13
Expected Attendance	1593	0	0	9	20	49	92	0	0	0	83	40	1300
Actual Attendance	1563	0	0	9	20	19	92	0	0	0	83	40	1300
<b>Total Sessions (R+S+W)</b>	4128	832	530	417	83	367	517	261	368	94	233	219	207
<b>Tot. Exp. Attendance</b>	7643	1790	972	625	113	761	1167	667	476	91	490	245	246
<b>Actual total</b>	6498	1545	807	538	113	581	952	484	435	91	448	242	262
<b>COLLECTION USAGE</b>													
Ready Reference	57	12	18	13	7	1	1	0	1	1	0	2	1
Reference Stacks	1130	117	83	268	114	128	105	31	16	1	55	126	86
<b>Total</b>	1187	129	101	281	121	129	106	31	17	2	55	128	87
<b>RESEARCH</b>													
Number of Requests	11	1	4	2	0	1	1	0	1	1	0	0	0
Dedicated Hours	18	1	8	2	0	1	1	0	4	1	0	0	0
<b>PRINTOUTS</b>													
	1,142,857	119,491	133,462	129,379	29,009	101,601	135,175	98,567	153,344	40,213	65,115	59,382	78,119