SPROCKET ®
MOBILIZE AND AUTOMATE

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PRODUCTS

Sprocket Mobile

Sprocket Mobile dramatically reduces data entry while increasing data accuracy.

Sprocket Mobile for Palm devices allows technicians to enter data in the field with an inexpensive Palm hand held device, and then upload and sync this information to the Sprocket database from a desktop computer.

Sprocket Mobile for Mobile Phones packs loads of features into a small package. With a phone such as the Nextel i355, technicians can use a single device to receive work orders in real time (notifed by "net alerts"), enter work results, and communicate with other employees through regular mobile service or push-to-talk functionality.

Sprocket Mobile for Pocket PC devices allows technicians to manage materials across any wireless connection, handling physical counts, issues, and returns with ease and transform inventory control into a simple, day-to-day task.

Surveys

Communicating with customers and employees is an important but often-overlooked part of make sure work is being done right. Email notifications and custom surveys close this loop, allowing you to **automatically request the feedback of the people who requested the work**. You'll know for certain if work is being completed to their (and your) satisfaction.

Work Orders

Sprocket is founded on its rock-solid Work Order system. Work order submission and completion is quick and easy.

Sprocket is easily configurable to hand a traditional work order dispatching scenario in which work orders are created, printed, and handed out, and then handed back in when work is completed to await data entry.

However, **Sprocket's Work Order system really shines in its ability to automate the work order process.** Simply fill in a few fields on the

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RELATED DOCUMENTS

:: Customized Input

Worried about training end users? Make it simple with configurable screens that limit the new work order creation to only pertinent fields....

More...

:: Work Orders Your Way

One size does not fit all!! Sprocket recognizes that one design or layout does not satisfy all of our customers needs. Every facility is u...

:: Email Notifications

Looking for ways to improve communication but don't want the additional overhead? Email notifications are a simple and effective method of provi...

:: Asset Details

Why such detailed asset records? Location information has two primary purposes that assist with operations. Finding pieces of equip...

:: Streamline Operations

Want things to be easier? The internet has improved many of our lives by providing information at

screen and click "submit" to automatically dispatch your work to the correct technician. Then give technicians the ability to securely view their work orders directly from the web, closing the work orders themselves when they are complete.

The Work Order Module is a Sprocket Core Module.

Preventative Maintenance

Sprocket's Preventative Maintenance module allows for full schedule-based automation of work order generation. Simply create a schedule for your work orders, and let Sprocket do the rest.

The Preventative Maintenance module can handle any schedule that you need, including schedules that require different tasks at different times in the cycle.

The Preventative Maintenance module is a Sprocket Core Module.

Inspections

Sprocket's **Inspections Module** is fully integrated with the work management module to provide a "closed loop" solution for facilities trying to identify potential problems with equipment, locations, and service before real problems occur.

The Inspections Module allows you to create custom inspections and automatically generate work orders for items that fail inspection or are non compliant. As your technician is completing his inspection, from a hand held or sheet of paper, he is working off of a predefined set of questions and answers. If he marks the appropriate answer to the corresponding question, it will trigger Sprocket to automatically generate and route a work order to the correct supervisor or technician.

This results in three big benefits to the customer. First, it ensures that the appropriate work orders are **created** and **assigned** to the correct personnel. Two, it eliminates all of the **time** you and your staff spend **manually** generating work orders after completing an inspection. Three, because all inspection history and results are tracked within Sprocket, you can now produce a paper trail in the case you get audited for a compliance related issues.

Example Inspections include: Restroom Quality Control, Fire Safety and Code Enforcement, Storm drain condition Inspection, Forklift Usage Inspections, Lighting Inspections and Hotel Room Occupancy Inspections. Because of the flexibility that exists within this module, work orders can be created, email notifications sent, equipment and location records created, and even schedules can be created. Challenge us to create your current or potential inspection!

For more information or a customized demonstration, contact a Sprocket Consultant today! 1-866-891-4363 or sign up for a demonstration on the top of the page.

the touch of a finger. Many computerized...

:: Variable Input

Colleges and Universities are prime candidates for online work order creation by customers themselves. Sprocket makes it easy with online work o...

:: Mobile Inventory Management

Bar code management in inventory is managed with Sprocket"s mobile PocketPC application. This program syncs wirelessly over the internet and up...

:: Auto Popluate Working for You

Not sure how to collect all that information from your customers? Here are two concepts that work together to simplify the process of routi...

:: Storm Water Drain Inspections

The Clean Water Act requires County Governments to inspect assets that facilitate the flow of drain water from streets, parking lots, and su...

:: Completing the Maintenance Process

Total Facility Maintenance requires not only the care takers, but the occupants participation for a complete solution. Surveys completes the pro...

:: Asset Reporting

Capture asset detail activity with each work order transaction and create reports to summarize equipment, locations (buildings), and employees work or...

:: Configurable Screens

Modify work order activity screens to show information that is needed the most!!! Show and Hide fields to create custom work order ...

Inventory

Track spare parts, paper products, tools, and much more with Sprocket's Inventory Module. This module makes inventory management easy and accurate. Here are some of the great features:

- Bar code inventory
- Scan bar codes to issue, return, and count with hand held
- Automatically reorder inventory below re order points
- Transfers costs to charge to: work order, locations, equipment, account, T&M Account, and more.
- Report on costs centers to track usage of inventory
- Report on missing products with Physical Count Report to determine procedure compliance and shrinkage

Consider a customized demonstration to show you how Inventory features and benefits would work for you.

:: Sprocket GPS Vehicle Tracking and Monitoring

Protect government property with hardmount installations in each vehicle. The hardmount installation communicates GPS Fix messages through the c...

:: Auto Populate

Not sure how to collect all that information from your Tenants?   Here are two concepts that work together to simplify the process of routing...

:: Mobile Inventory Management

Wireless Inventory Management maintains accurate inventory levels by providing an easy and effective method to complete inventory transactions. ...

:: Configurable Screens

Modify the options presented to building occupants to MAKE IT EASY!!! Simplify the new work order process by making changes to the interface int...

:: Configurable Screens

Match current work order format by modifying the fields shown for Principles and Custodians. Give them a format that is simple and easy to use w...

:: On line Web Forms

Configure customers' screens to show them the fields that are most important to the maintenance process. Reduce training time with customers by ...

:: FAA Self Inspection 139

Closed loop processes require software that can validate compliance, notify air men of problems, and ensure that issues have been corrected. In...

:: Building Occupants Requests

Reduce manual entry of new work orders and leverage the internet

by using our 100% FREE Web
Requestor model. Building
occupants can submit work ...

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