

Help Us Help You Better!

1. How important is the Library to you?

- Extremely Important Very Important Somewhat Important Not Very Important Not Important at All

2. Which of the following best describes you?

- Freshman Sophomore Junior Senior Faculty Member
 Nursing School Student Graduate Student Administration
 Northwest Campus Staff Member Community Member

3. What is your age?

- 18-22 23-30 31-45 46+

4. Gender?

- Female Male

5. What is your ethnicity?

- African American / Black White / Caucasian Native American Asian American / Asian Native Hawaiian / Pacific Islander
 Mexican American / Chicano Puerto Rican Other Latino Other

6. What College / School are you affiliated with?

- College of Agriculture and Human Sciences College of Engineering University College
 College of Juvenile Justice and Psychology School of Architecture University Staff
 College of Arts and Sciences College of Nursing College of Education
 College of Business Distance Education Undergraduate Medical Academy Other

7. What days do you usually visit the Library; including satellite campuses (select all that apply)?

- Monday Tuesday Wednesday Thursday Friday Saturday Sunday
 I rarely visit the Library

8. Do you usually do research (select all that apply):

- On the PV Campus Remotely via Online Access At Another Campus None of the Above

9. What is your preferred time of day to do research (select all that apply)?

- Weekday:** 6-9 AM 10-12 Noon 1-5 PM 5-9 PM 10-2 AM 3-5 AM
Weekends: 6-9 AM 10-12 Noon 1-5 PM 5-9 PM 10-2 AM 3-5 AM

10. What areas of the Library do you use the most (select all that apply)?

- Circulation Art Gallery Periodicals
 Reference Book Stacks Govt. Documents Special Collections / Archives

11. What activity is your primary reason for visiting the Library today (or the last time you visited the Library)?

- For a class or meeting Special Event Research Quiet Study Group Study
 Check out a book / video Use a Computer Check Email Socialize

12. Are the Library's book collections useful to you?

- Always Often Sometimes Never Not Applicable

13. Are the Library's print journal collections useful to you?

Always Often Sometimes Never Not Applicable

14. Are the Library's audiovisual collections useful to you?

Always Often Sometimes Never Not Applicable

15. Does the Library have sufficient full text electronic resources to meet your research needs?

Always Often Sometimes Never Not Applicable

16. Is the information that you need easy to find in the Library?

Always Often Sometimes Never Not Applicable

17. Where do you request assistance from when you cannot find the information you need (select all that apply)?

Circulation Periodicals Reference Desk Information Desk Other / Does Not Apply

18. Can you find a quiet study area in the Library if you need one?

Always Often Sometimes Never Not Applicable

19. Are the Library's electronic resources (including access from home for Distance Education) easy to find and use?

Always Often Sometimes Never Not Applicable

20. Are you satisfied with the Reference hours, staff and resources?

Always Often Sometimes Never Not Applicable

21. Are you satisfied with the Circulation staff and resources?

Always Often Sometimes Never Not Applicable

22. Are you satisfied with the Reserves hours, staff and resources?

Always Often Sometimes Never Not Applicable

23. Are you satisfied with the Government Documents hours, staff and resources?

Always Often Sometimes Never Not Applicable

24. Are you satisfied with the Special Collections / Archives hours, staff and resources?

Always Often Sometimes Never Not Applicable

25. Are you satisfied with the Information Desk hours, staff and resources?

Always Often Sometimes Never Not Applicable

26. Are you satisfied with the Library Administration hours, staff and resources?

Always Often Sometimes Never Not Applicable

27. Are you satisfied with the Fourth Floor Exhibit Space hours, staff and resources?

Always Often Sometimes Never Not Applicable

28. Are you satisfied with the computers in the Library?

Always Often Sometimes Never Not Applicable

29. Are you satisfied with the Periodicals hours, staff and resources?

Always Often Sometimes Never Not Applicable

30. Is the equipment (microfiche, microfilm, copiers) in good working order and easy to use?

Always Often Sometimes Never Not Applicable

31. Are you satisfied with the Library's new web site?

Always Often Sometimes Never Not Applicable

32. Have you attended or arrange a Library Research Instruction class?

Yes No No, but I plan to in the future

33. Are the hours the Library is open useful to you?

Yes, I'm satisfied as they are Yes, but I'd like more hours at night Yes, but I'd like longer weekend hours
 Yes, but I'd like more hours in the morning

34. Which of the following services provided by the Reference Desk do you use when researching a topic (select all that apply)?

Reference Librarians Shelf Browsing None of These Databases (EBSCO, ProQuest)
 Online Catalog Internet / Search Engine E-mail / Ask-A-Librarian Calling the Reference Desk

35. Overall, how satisfied are you with the Library?

Very Satisfied Usually Satisfied Seldom Satisfied Not Satisfied No Opinion

**36. Are there any other additional services the Library does not currently provide that you would like us to consider?
(example - fax machine, color copier / scanner)**

37. Please add any additional comments below.