Help Us Help You Better!

1. How important is the Library to you?
   - [ ] Extremely Important
   - [ ] Very Important
   - [ ] Somewhat Important
   - [ ] Not Very Important
   - [ ] Not Important at All

2. Which of the following best describes you?
   - [ ] Freshman
   - [ ] Sophomore
   - [ ] Junior
   - [ ] Senior
   - [ ] Faculty Member
   - [ ] Nursing School Student
   - [ ] Graduate Student
   - [ ] Administration
   - [ ] Northwest Campus
   - [ ] Staff Member
   - [ ] Community Member

3. What is your age?
   - [ ] 18-22
   - [ ] 23-30
   - [ ] 31-45
   - [ ] 46+

4. Gender?
   - [ ] Female
   - [ ] Male

5. What is your ethnicity?
   - [ ] African American / Black
   - [ ] White / Caucasian
   - [ ] Native American
   - [ ] Asian American / Asian
   - [ ] Native Hawaiian / Pacific Islander
   - [ ] Mexican American / Chicano
   - [ ] Puerto Rican
   - [ ] Other Latino
   - [ ] Other

6. What College / School are you affiliated with?
   - [ ] College of Agriculture and Human Sciences
   - [ ] College of Engineering
   - [ ] University College
   - [ ] College of Juvenile Justice and Psychology
   - [ ] School of Architecture
   - [ ] University Staff
   - [ ] College of Arts and Sciences
   - [ ] College of Nursing
   - [ ] College of Education
   - [ ] College of Business
   - [ ] Distance Education
   - [ ] Undergraduate Medical Academy
   - [ ] Other

7. What days do you usually visit the Library; including satellite campuses (select all that apply)?
   - [ ] Monday
   - [ ] Tuesday
   - [ ] Wednesday
   - [ ] Thursday
   - [ ] Friday
   - [ ] Saturday
   - [ ] Sunday
   - [ ] I rarely visit the Library

8. Do you usually do research (select all that apply):
   - [ ] On the PV Campus
   - [ ] Remotely via Online Access
   - [ ] At Another Campus
   - [ ] None of the Above

9. What is your preferred time of day to do research (select all that apply)?
   - Weekday:
     - [ ] 6-9 AM
     - [ ] 10-12 Noon
     - [ ] 1-5 PM
     - [ ] 5-9 PM
     - [ ] 10-2 AM
     - [ ] 3-5 AM
   - Weekends:
     - [ ] 6-9 AM
     - [ ] 10-12 Noon
     - [ ] 1-5 PM
     - [ ] 5-9 PM
     - [ ] 10-2 AM
     - [ ] 3-5 AM

10. What areas of the Library do you use the most (select all that apply)?
    - [ ] Circulation
    - [ ] Art Gallery
    - [ ] Periodicals
    - [ ] Reference
    - [ ] Book Stacks
    - [ ] Govt. Documents
    - [ ] Special Collections / Archives

11. What activity is your primary reason for visiting the Library today (or the last time you visited the Library)?
    - [ ] For a class or meeting
    - [ ] Special Event
    - [ ] Research
    - [ ] Quiet Study
    - [ ] Group Study
    - [ ] Check out a book / video
    - [ ] Use a Computer
    - [ ] Check Email
    - [ ] Socialize

12. Are the Library's book collections useful to you?
    - [ ] Always
    - [ ] Often
    - [ ] Sometimes
    - [ ] Never
    - [ ] Not Applicable
13. Are the Library's print journal collections useful to you?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

14. Are the Library's audiovisual collections useful to you?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

15. Does the Library have sufficient full text electronic resources to meet your research needs?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

16. Is the information that you need easy to find in the Library?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

17. Where do you request assistance from when you cannot find the information you need (select all that apply)?
☐ Circulation ☐ Periodicals ☐ Reference Desk ☐ Information Desk ☐ Other / Does Not Apply

18. Can you find a quiet study area in the Library if you need one?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

19. Are the Library's electronic resources (including access from home for Distance Education) easy to find and use?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

20. Are you satisfied with the Reference hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

21. Are you satisfied with the Circulation staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

22. Are you satisfied with the Reserves hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

23. Are you satisfied with the Government Documents hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

24. Are you satisfied with the Special Collections / Archives hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

25. Are you satisfied with the Information Desk hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

26. Are you satisfied with the Library Administration hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

27. Are you satisfied with the Fourth Floor Exhibit Space hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

28. Are you satisfied with the computers in the Library?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable

29. Are you satisfied with the Periodicals hours, staff and resources?
☐ Always ☐ Often ☐ Sometimes ☐ Never ☐ Not Applicable
30. Is the equipment (microfiche, microfilm, copiers) in good working order and easy to use?
☐ Always  ☐ Often  ☐ Sometimes  ☐ Never  ☐ Not Applicable

31. Are you satisfied with the Library's new web site?
☐ Always  ☐ Often  ☐ Sometimes  ☐ Never  ☐ Not Applicable

32. Have you attended or arrange a Library Research Instruction class?
☐ Yes  ☐ No  ☐ No, but I plan to in the future

33. Are the hours the Library is open useful to you?
☐ Yes, I'm satisfied as they are  ☐ Yes, but I'd like more hours at night  ☐ Yes, but I'd like longer weekend hours  ☐ Yes, but I'd like more hours in the morning

34. Which of the following services provided by the Reference Desk do you use when researching a topic (select all that apply)?
☐ Reference Librarians  ☐ Shelf Browsing  ☐ None of These  ☐ Databases (EBSCO, ProQuest)
☐ Online Catalog  ☐ Internet / Search Engine  ☐ E-mail / Ask-A-Librarian  ☐ Calling the Reference Desk

35. Overall, how satisfied are you with the Library?
☐ Very Satisfied  ☐ Usually Satisfied  ☐ Seldom Satisfied  ☐ Not Satisfied  ☐ No Opinion

36. Are there any other additional services the Library does not currently provide that you would like us to consider? (example - fax machine, color copier / scanner)

37. Please add any additional comments below.